

6/18/20

Dear Friends,

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so your care is both safe and comfortable.

Our office meets and exceeds infection control recommendations of the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We continually monitor these agencies so we are up-to-date on any new rulings or findings and to ensure our infection control procedures are current and adhere to each agencies' latest recommendations.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. Some, but not all of the changes are listed below.

For example:

- Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you are in the office. All patients and staff will have their temperature taken when they enter the office.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find it throughout our office for you to use as needed.
- Appointments will be managed to allow for social distancing between patients. This might mean that you're offered fewer options for scheduling your appointment.
- If you travel to your appointment in a private vehicle, please call the office at 409-765-9190 when you arrive and wait in your vehicle. We will call you when your room is ready.
- We ask that only essential people enter the practice. If someone drives or accompanies you to your appointment, please have them wait in the car if at all possible. Obviously parents will need to accompany young children, but please refrain from bringing other children unless they also have an appointment.

We will begin gradually opening our practice on May 11. Routine hygiene appointments will resume the beginning of June if all works out well. We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep every patient as well as our staff, safe in our practice. If you have questions or to

make an appointment, please call our office at 409-765-9190 or visit our website at www.gluski.com.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Dr Kenneth Gluski

Dr. Lisa Manuele